UDomain Consolidate its Business with Dedicated Connectivity

Established in 1998, UDomain Web Hosting Company Ltd. is dedicated to providing outstanding hosting services, infrastructure and facility management to customers in Hong Kong, Macau, Mainland China and Taiwan

CHALLENGES

- Experiencing unstable cross-border connectivity between China and Hong Kong that were affecting the experience of the end users of UDomain's customers. Issues comprised high packet losses and link outages

SOLUTIONS

- Application Acceleration Network solution

BENEFITS

- More stable and reliable connectivity between China and Hong Kong
- Faster response times for accessing cross-border applications
- Dedicated routes to avoid traffic bottlenecks

"Our company aims to be the provider of choice to multinational corporations, government departments, SMEs and individual users. As our operations span the entire Greater China region, reliable and stable cross-border connectivity is crucial. OneAsia's AAN solution offers us peace of mind in that respect."

Eric Tau, Head of Technical Department   UDomain

UDomain specializes in web and cloud hosting services that cover the Greater China region. In the earlier days, when UDomain's clients required international internet access, all International Route had has experienced traffic jam caused high packet loss and latency. As a result, UDomain suffered from unstable cross-border connectivity between China and Hong Kong that were affecting the experience of its customers' end users. Issues comprised high packet losses and link outages.
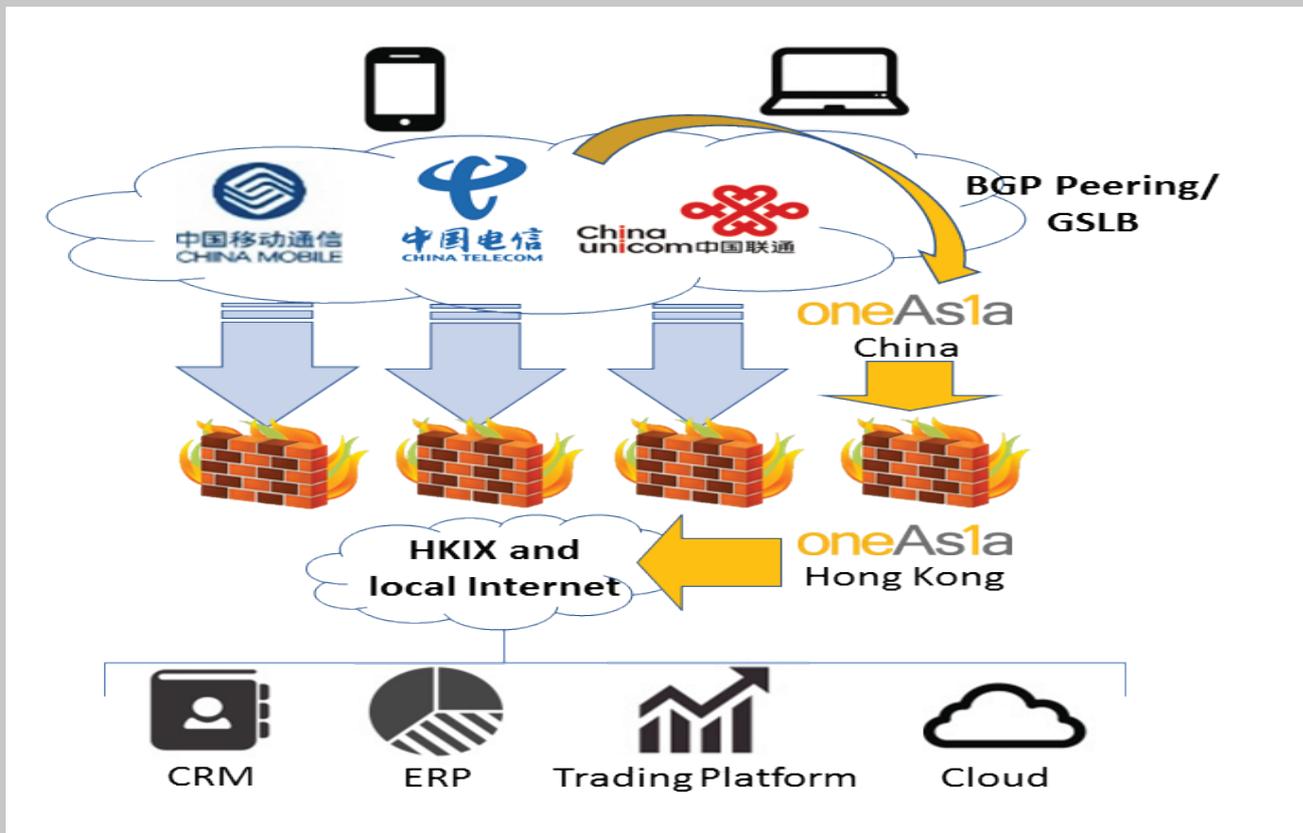
UDomain thus initiated a search for solution providers who could remedy this situation. More specifically, the company was looking for a solution that offered faster response times and dedicated routes yet, there were limited international IP routing in the market.

"OneAsia's AAN solution offers us peace of mind in that respect."

UDomain finally seizes its strait by choosing OneAsia's Application Acceleration Network (AAN) solution. AAN works transparent to UDomain's end customers.

There is no configuration work or additional software needed for solution installation. Thus, AAN fastens response times for accessing cross-border applications and dedicated routes improves the overall performance and customer's experience when access oversea applications.

"Our decision to engage OneAsia proved to be the correct choice. Since the migration was completed, our web and cloud hosting customers in Hong Kong enjoy a much more reliable connection and they no longer encounter the difficulties they were facing prior to the change."

If we can be of help in any way, or if you have business ideas and expectation, please contact us: *http://www.oneas1a.com/enquiry.html*